

## ▶ **LD011 – Team Building and Leadership**

This intensive seminar provides the practical knowledge and hands-on exercises you need to strengthen your communications and team development skills as they relate to project environments. The project manager must be able to effectively influence others, manage and resolve conflicts, facilitate effective meetings, and communicate clearly. Most projects fail not because of a lack of technical skills, but because of a lack of attention to the people issues. You will gain an invaluable toolkit of tips and techniques related to the ‘soft’ competencies required for project management.

- ✓ Understand the importance of managing stakeholders effectively.
- ✓ Use specific techniques to build relationships and influence without power.
- ✓ Understand how leadership is related to the project lifecycle.
- ✓ Identify the causes of conflict in projects and proactively manage conflict.
- ✓ Understand how to analyze and solve problems using root cause analysis
- ✓ Understand organizational transition and change management
- ✓ Learn actions you can take to help your stakeholders deal with change.
- ✓ How to assess your own team leadership skills
- ✓ Improve your written and verbal communication skills.
- ✓ Strengthen your team leadership and motivation skills.
- ✓ Identify key attributes of high performing teams and take steps to improve
- ✓ Identify key barriers of high performing teams and take steps to mitigate these
- ✓ Obtain an arsenal full of ideas for practical and productive team building activities

**FYI:** This course is also covered within the University of Ontario Masters Qualification in Project & Portfolio Management offered in partnership with Bay3000.

**Knowledge Areas:** Integration, Time, Cost, Quality, Procurement, Human Resources, Communications, Risk, Scope.