

## ▶ **LD004 – Critical Thinking**

Making decisions in an atmosphere of increasing time pressure, uncertainty, and conflicting expert opinions creates challenges for anyone. Making such leadership decisions in crisis situations is even more demanding. Critical Thinking focuses on reframing issues so that the right problems are addressed and better decisions can be made in a shorter timeframe.

Critical thinking skills can help the people in your organization make quicker, smarter decisions, plan more effectively, analyze complex situations, and solve challenging problems. This program will give you an excellent balance of theory and practice creating a stimulating and challenging environment, with a good deal of fun.

- ✓ About the paradox of innovation and group creativity
- ✓ The five stages of thinking
- ✓ Effective generation of ideas and converging on the best options
- ✓ The role of conflict in innovation / divergent and convergent thinking
- ✓ Interest based motivation factors
- ✓ The use of lateral thinking and vertical thinking
- ✓ Parallel thinking skills and constructive thinking
- ✓ Skills including Consequences, sequel, OPV, PMI, and others
- ✓ Moving forward while leaving the cause in place
- ✓ How to adopt conceptual thinking and value sensitivity

**FYI:** This course is also covered within the University of Ontario Masters Qualification in Project & Portfolio Management offered in partnership with Bay3000.

**Knowledge Areas:** Integration, Time, Cost, Quality, Procurement, Human Resources, Communications, Risk, and Scope.